

Topic	How to Contact
Registering a lab	EyeMed Phone #: (888) 581-3648 https://www.eyemedinfoocus.com/how-to-our-lab-network
Placing an order on the portal	EyeMed Phone #: (888) 581-3648 or email through the contact form Click here for step by step instructions
EyeMed's online claims system questions	EyeMed Phone #: (888) 581-3648 or email through the contact form
Verify member eligibility, benefit	EyeMed Phone #: (888) 581-3648 or email through the contact form
Benefit reinstatement	Contact your SightProtect™ lab
Benefit summary and/or inquiry	EyeMed Phone #: (888) 581-3648 or email through the contact form
Claim submission	EyeMed Phone #: (888) 581-3648 or email through the contact form
Order status	Contact your SightProtect™ lab
Cancel or change a job	Contact your SightProtect™ lab
Remakes, Lab error redos, Dr. Rx changes, warranties	Contact your SightProtect™ lab
Enroll & View electronic payments	EyeMed Phone #: (888) 581-3648 or email through the contact form
Request to Join	Email sightprotecttcp@essilorusa.com
General SightProtect questions	Email sightprotecttcp@essilorusa.com
Payment questions	EyeMed Phone #: (888) 581-3648 or email through the contact form
Contract questions	Email sightprotecttcp@essilorusa.com
Frame questions	Contact your SightProtect™ lab