

CONTACT SHEET FOR PROVIDERS

Торіс	How to Contact
Registering a lab	EyeMed Phone #: (888) 581-3648 https://www.eyemedinfocus.com/how-to-our-lab-network
Placing an order on the portal	EyeMed Phone #: (888) 581-3648 or email through the <u>contact form</u> <u>Click here</u> for step by step instructions
EyeMed's online claims system questions	EyeMed Phone #: (888) 581-3648 or email through the <u>contact form</u>
Verify member eligibility, benefit	EyeMed Phone #: (888) 581-3648 or email through the <u>contact form</u>
Benefit reinstatement	Contact your SightProtect™ lab
Benefit summary and/or inquiry	EyeMed Phone #: (888) 581-3648 or email through the <u>contact form</u>
Claim submission	EyeMed Phone #: (888) 581-3648 or email through the <u>contact form</u>
Order status	Contact your SightProtect™ lab
Cancel or change a job	Contact your SightProtect™ lab
Remakes, Lab error redos, Dr. Rx changes, warranties	Contact your SightProtect™ lab
Enroll & View electronic payments	EyeMed Phone #: (888) 581-3648 or email through the <u>contact form</u>
Request to Join	Email sightprotectecp@essilorusa.com
General SightProtect questions	Email sightprotectecp@essilorusa.com
Payment questions	EyeMed Phone #: (888) 581-3648 or email through the <u>contact form</u>
Contract questions	Email sightprotectecp@essilorusa.com
Frame questions	Contact your SightProtect™ lab



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